

## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S15 1	1	("2002/0077972").URPN.	USPAT	OR	ON	2007/04/01 12:29
S15 2	26	("20010014880"   "20010034611"   "20010037216"   "20010044735"   "20020010664"   "20020023055"   "20020040337"   "20020077945"   "20020077972"   "20020082891"   "20020107765"   "20020161594"   "20030023851"   "20030036918"   "20030046194"   "20030149645"   "20030149653"   "20030158798"   "20030220854"   "20030225638"   "20040024616"   "20040044599"   "20040133645"   "20050027552"   "6442533"   "6643625").PN. OR ("7120649").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/04/01 12:30
S15 3	69	("4750119"   "4833607"   "4885685"   "5025372"   "5056019"   "5202826"   "5237499"   "5239460"   "5297026").PN. OR ("5483444").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/04/01 12:33
S15 5	458	(reward or bouns or incentive) near (agent or collection or CSR or employee or representative)	US-PGPUB; USPAT; USOCR	OR	ON	2007/04/01 12:34
S15 4	3490	(reward or bouns or incentive) same (agent or collection or CSR or employee or representative)	US-PGPUB; USPAT; USOCR	OR	ON	2007/04/01 12:34
S15 8	0	("2002/0123925").URPN.	USPAT	OR	ON	2007/04/01 12:35
S15 7	27	((reward or bouns or incentive) near (agent or collection or CSR or employee or representative)).ab.ti.	US-PGPUB; USPAT	OR	ON	2007/04/01 12:35
S15 9	1	S156 and ((collect\$4 near agent\$3))	US-PGPUB; USPAT; USOCR	OR	ON	2007/04/01 12:36
S16 1	0	("2003/0130936"   "2003/0130937").URPN.	USPAT	OR	ON	2007/04/01 12:38
S16 2	18	("20020046049" "20020049673" "20020062249" "0049673" "0062249" "5621790" "5870720" "5889799" "5924072" "5932859" "5621790" "5870720" "5889799" "5932859" "6018718" "6052674" "6151886" "6434534" "6807533" "6018718" "6052674" "6151886" "6434534" "6807533" "RE37730" "RE37730").PN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/04/01 12:40

## EAST Search History

S16 0	21	S155 and ((collect\$4 near agent\$3))	US-PGPUB; USPAT; USOCR	OR	ON	2007/04/01 12:40
S16 4	29	S163 and ((collect\$4) near (debit or agency or agent))	US-PGPUB; USPAT; USOCR	OR	ON	2007/04/01 13:19
S16 3	545	((award or reward or bouns or incentive) near (agent or collection or CSR or employee or representative))	US-PGPUB; USPAT; USOCR	OR	ON	2007/04/01 13:19
S15 6	491	((reward or bouns or incentive) near (agent or collection or CSR or employee or representative)).ab.ti.	US-PGPUB; USPAT; USOCR	OR	ON	2007/04/01 13:19
S16 5	0	("2002/0198796").URPN.	USPAT	OR	ON	2007/04/01 13:22
S16 8	552	((score or scoring) near ((agent or representative) or (customer near service)))	US-PGPUB; USPAT	OR	ON	2007/04/01 13:37
S16 6	544	((score or scoring) near (agent or representative))	US-PGPUB; USPAT	OR	ON	2007/04/01 13:37
S16 9	10	S166 and ((award\$4 or reward\$4 or bonus or incentive) near ((agent or representative) or (customer near sercie)))	US-PGPUB; USPAT	OR	ON	2007/04/01 13:38
S17 1	3	S170 and (travel)	US-PGPUB; USPAT	OR	ON	2007/04/01 13:42
S17 0	17	(US-20020077972-\$ or US-20020198796-\$ or US-20010032176-\$ or US-20020046049-\$ or US-20030033245-\$ or US-20030130936-\$ or US-20030130937-\$).did. or (US-6513019-\$ or US-6684192-\$ or US-5991733-\$ or US-7089208-\$ or US-6249775-\$ or US-5483444-\$ or US-6098052-\$ or US-6513018-\$ or US-6456983-\$ or US-6807533-\$). did.	US-PGPUB; USPAT	OR	ON	2007/04/01 13:42
S17 2	69	("4750119"   "4833607"   "4885685"   "5025372"   "5056019"   "5202826"   "5237499"   "5239460"   "5297026").PN. OR ("5483444").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/04/01 13:49
S17 3	7531	(agent or representative) near (credit or scor\$4 or reward\$4 or award\$4 or bonus or incentive or monitor\$4 or performance)	US-PGPUB; USPAT; USOCR	OR	ON	2007/04/01 13:50

## EAST Search History

S17 5	366	S173 and ((collect\$4) near (agent or agency))	US-PGPUB; USPAT; USOCR	OR	ON	2007/04/01 13:53
S17 4	7	S172 and S173	US-PGPUB; USPAT; USOCR	OR	ON	2007/04/01 13:53
S17 7	1	("6098052").PN.	US-PGPUB; USPAT	OR	OFF	2007/04/01 13:59
S17 6	219	S175 and ((account) same (delinquen\$4) or (due))	US-PGPUB; USPAT; USOCR	OR	ON	2007/04/01 13:59
S17 8	24	("4633397"   "4774664"   "4908761"   "5111395"   "5227874"   "5262941"   "5383113"   "5550734"   "5583778"   "5592590"   "5696907").PN. OR ("6098052").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/04/01 14:01
S16 7	10	S166 and ((award\$4 or reward\$4 or bonus or incentive) near (agent or representative))	US-PGPUB; USPAT	OR	ON	2007/04/01 14:01
S18 2	0	S177 and ((award\$4 or reward\$4 or bonus or incentive) and (agent or representative))	US-PGPUB; USPAT	OR	ON	2007/04/01 14:02
S18 1	25300	"29" and ((award\$4 or reward\$4 or bonus or incentive) and (agent or representative))	US-PGPUB; USPAT	OR	ON	2007/04/01 14:02
S18 0	3824	"294" and ((award\$4 or reward\$4 or bonus or incentive) and (agent or representative))	US-PGPUB; USPAT	OR	ON	2007/04/01 14:02
S17 9	32	S172 and ((award\$4 or reward\$4 or bonus or incentive) and (agent or representative))	US-PGPUB; USPAT	OR	ON	2007/04/01 14:02
S18 4	8	("20020116245"   "5619709"   "5774883"   "5893072"   "5991733"   "6098052"   "6119103"   "6513018").PN. OR ("7191150").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/04/01 14:03
S18 5	1	S184 and ((award\$4 or reward\$4 or bonus or incentive) and (agent or representative))	US-PGPUB; USPAT	OR	ON	2007/04/01 14:05
S18 3	4	S178 and ((award\$4 or reward\$4 or bonus or incentive) and (agent or representative))	US-PGPUB; USPAT	OR	ON	2007/04/01 14:05
L1	798	(score or credit or scoring) near (agent or representative or CSR)	US-PGPUB; USPAT	OR	ON	2007/04/01 18:29
L3	32	2 and (((bonus or reward or award or percentage or fee) near (agent or representative or CSR)))	US-PGPUB; USPAT	OR	ON	2007/04/01 18:30

## EAST Search History

L2	323	1 and ((agent or representative or CSR) same ((monitor\$4 or performance or evaluat\$4)))	US-PGPUB; USPAT	OR	ON	2007/04/01 18:36
L4	27	2 and ((debt or agent or agency) near (collect\$4))	US-PGPUB; USPAT	OR	ON	2007/04/01 18:37